



**BOTAS 66**

# FAULTY GOODS CLAIM FORM

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Please send the claimed goods together with completed form to the following address immediately after the defect has occurred. We recommend that you keep proof of shipping and inform us via email on [eshop@botas66.com](mailto:eshop@botas66.com).

**BOD BOD BOD s.r.o., Křížkovského 18, 130 00 Prague 3, Czech Republic**

**Important:**

Complaints do not apply to defects caused by normal wear or misuse. In most cases, claimed shoes are sent for review and, if necessary, for repair to the manufacturer, Botas a.s. The maximum time limit for settling a claim is 30 days.

Only goods that are properly cleaned and in a hygienic state can be claimed. Otherwise, we have the right to refuse the goods. Thank you for your understanding.

**Name and Surname:**

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**Contact details (email, phone, address):**

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**Order number or invoice number:**

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**Description of fault:**

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**Preferred way to handle the claim**

repair    exchange for new goods    money back

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**Date:**

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**Signature:**

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BOD BOD BOD s.r.o.  
Křížkovského 1584/18, 130 00 Prague 3 – Žižkov, Czech Republic, VAT: CZ02777819

Feel free to contact us in case of any further questions.  
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